



STATEWIDE ACCESS & SERVICE COORDINATION Meeting

State of Michigan Historical Library, Lake Superior Room – 1st Floor
702 W. Kalamazoo St., Lansing, MI 48915
Wednesday, May 23, 2018
1:30 p.m. – 3:00 p.m.

Access/Service Coordination DRAFT MINUTES 5-24-18

1. The group discussed the status of revised access service standards. After all written comments are reviewed and incorporated where possible, then these standards will all go to the State Commission on Aging for approval Targeted for their July meeting.
2. The revised draft Targeted Case Management (TCM) handout was discussed. Most felt that it should reflect that both an RN and a Social Worker should do the initial assessment, so that it is a multi-disciplinary approach, comparable to the MI Choice Waiver requirements.
3. The group was comfortable allowing an individual with two years case management experience to do a reassessment with either an RN or licensed social worker reviewing and signing off on the assessment.
4. Clarification given that there is a requirement for a monthly contact for care Management that would also apply to TCM. It can be a phone contact or an in-person visit, depending on the participant need. However, you cannot bill for TCM unless the covered activity is conducted in-person.
5. There was a discussion regarding the AAA areas doing a bundled service and that the options included Home Care Assistance (that six AAA areas are doing), the three regional Community Living Support Services definitions and (that three AAA regions are utilizing) and the “Chore, Homemaking, Home Care Assistance, Home Health Aide, Personal Care, Home Delivered Meals” as a form of respite”, (that three AAA regions are utilizing).
6. Everyone was encouraged to consider the short range option of utilizing Home Care Assistance in the FY 2019 AIP as a bundled service for personal care and homemaking if those services are utilized separately currently. Two AAA regions were utilizing respite as one of the functions within their regional service CLSP definition. The group was in favor of including respite within a bundled AASA CLS Service Standard.

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7. For Home Care Assistance, there is still a requirement in NAPIS to report either personal care or homemaker. It was suggested that AASA advocate with ACL to be able to report bundled services to make it more efficient to record one bundled service unit in NAPIS.
8. The group discussed the idea of establishing an AASA CLS service standard, similar to the M Choice Waiver, but with more “minimum” requirements. The draft CLS Standard B-12 that Eric Berke had developed for use during the CLP program was reviewed. The group largely felt it has promise and Dan indicated that AASA can put this out for a 30 day review and comment period later this year.
9. We then looked at performance measures/value outcomes for care Management. It was noted that nearly 75% of AAA regions are either pursuing or have achieved NCQA accreditation status. One of the many options we have is to use measures that are part of NCQA and insurance companies and managed care companies are NCQA accredited and have report card scorers on their services.
10. There is a national broad-based group that is developing standardized outcome measures for use in long term care supports and services.
11. Until those are adopted, we need to come up with meaningful performance measures that show the level of quality/value of the services provided via service coordination.
12. Some ideas we expressed, such as measuring; social isolation and the changes after interventions offered, looking at satisfaction surveys, and some of the quality measures used in the MI Choice program.
13. A suggestion of having a sub-committee to work on developing some draft Outcome/performance measurers for service coordination was made. Brien Brockway and Theresa Uhrich expressed an interest in participating on this. Others should contact Dan if they are interested in serving on this committee.
14. Next meeting is August 22 at Tri-County Office Aging Large Conference Room.

Respectfully submitted,

Dan Doezema